



INTERNATIONAL UNION
OF RAILWAYS

UIC SECURITY PLATFORM

HUMAN FACTORS

ON RULES OF
BEHAVIOUR FOR
PASSENGERS AND
VISITORS AT RAILWAY
STATIONS, PLATFORMS
AND TRAINS AND
IN EMERGENCY
SITUATIONS



NOVEMBER 2014



RULES

You should observe the following rules while at the train station, on passenger platforms and on trains:

While crossing railway tracks, use specially designed pedestrian crossings, tunnels, footbridges, overpasses and other areas marked with special information signs while paying attention to signals and notifications provided by the audio and visual public address systems and/or staff.

Stand a safe distance from the edge of the platform to avoid the impact of the air current generated by approaching or passing trains.

Do not cross the line along the edge of the platform.

Board or alight from the train only after the train has stopped completely and do not block other passengers.

Walk on the right side of a staircase if possible. When on an escalator, stand on the right side and walk on the left.

Do not leave children unattended, especially when boarding and/or alighting from the carriage.

Do not leave bicycles or other means of transportation in places not intended for that purpose.

Do not leave luggage unattended.

Lost or unattended items and suspicious objects should be reported to railway administration staff or a police officer immediately.

In case of an emergency follow the instructions of railway administration staff, police and other specialised services handling the emergency.

In case of an emergency leave the place of danger using the designated evacuation routes and/or routes indicated by the railway administration staff.

If you cannot leave the place of emergency, move to a zone of maximum safety and make the rescue services aware of where you are.

The railway administration's permission is required for doing the following at railway stations, passenger platforms and on trains:

Putting up posters and signs

Handing out advertising booklets and leaflets

Selling or giving out goods

Staging musical or theatrical performances as well as other performances and demonstrations

Collecting signatures, conducting polls and fundraising campaigns



It is prohibited to:

Cross the railway line at an undesignated point;

Run on the passenger platform alongside an arriving/ departing train;

Board or alight from a train when it is in motion;

Stand on the footsteps or in the gangway of a carriage;

Prevent the automatic carriage doors from opening or closing;

Lean out of carriage windows and vestibule doors;

Misuse the emergency communication units;

Carry articles which may cause injury or stain people's clothes if not put inside an appropriate package or case;

Dispose of garbage by throwing it onto the railway track or elsewhere except garbage cans;

Stain or damage the equipment, damage the floor or the walls, draw or write on them;

Play active games or ride bicycles, scooters, skateboards, roller skates and other means of transport;

Drink alcohol or be in a state of intoxication, narcotic or otherwise;

Sell drugs or psychoactive substances or consume them;

Smoke outside designated places;

Carry or have in possession poisonous, explosive and toxic substances;

Obstruct emergency exits and evacuation routes;

Have a dog off a leash (highly aggressive and dangerous dogs should also be muzzled);

Interfere with lost or unattended items, suspicious objects, or things adjacent to them;

Use radio equipment, telephones or other communication devices near the suspicious objects.



240 members
across 5 continents...

The worldwide association of cooperation for railway companies



2 500 billion passenger-kilometres

9 500 billion tonne-kilometres

More than 1 000 000 kilometres of lines



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